



- 1.** In every day cleaning, use soap and water or a mild detergent is all that is required to maintain your Pelican Quartz.
- 2.** If necessary, apply common, non-abrasive, household cleaners on a cloth or sponge and wipe the surface, rinsing thoroughly after cleaning.
- 3.** Gum, grease, nail polish, paint or any other similar materials that harden as they dry should be removed by gently scraping away the residue material with a plastic scraper. Then the quartz surface should be cleaned with a household vinegar/water solution (always follow the manufacturer's dilution instructions) or with a non-abrasive cleaning pad together with a non-bleach, non-abrasive liquid cleaner and rinse thoroughly with clean water. Surface should be dried with a clean white paper towel or white cloth.
- 4.** Quartz countertops are non-porous, so spills and stains are not absorbed into the surface, making it stain-resistant. Permanent markers/inks and some chemicals, solvents (e.g. acetone, paint thinner, nail polish remover) or dyes may, however, cause permanent discoloration to the surface and should be avoided. Should these agents come in contact with the surface, wipe up immediately and rinse with plenty of water.
- 5.** Do not use abrasive or harsh scrub pads. Do not use abrasive cleaning agents, strong alkaline, acetone, acid, free radicals, oxidizers or the like (whether high, neutral or low pH) cleaners or any other harsh chemicals. Do not use or expose quartz surfaces to such products, including, but not limited to bleach, oven cleaners, products with pumice, batteries, paint removers, acetone, nail polish remover, furniture strippers, oil soaps, tarnish, or silver cleaners, or the like.
- 6.** Do not apply any sealers, penetrants or topical treatments to quartz surfaces under any circumstances. Such products will wear off and cause the gloss to appear dull or inconsistent.
- 7.** Pelican Quartz countertops are heat resistant but are not heat proof, chemical proof or fracture proof in any form. To maintain the beauty of your quartz countertop, do not put any heat generating devices (including but not limited to hot pots, hot pans, electric grills, crock pots, or toasters) directly on your Pelican Quartz surface. Certain exposure to heat may cause cracks due to thermal shock.
- 8.** Avoid using knives directly on the quartz surface. Quartz countertops are scratch resistant, but they are not scratch-proof and can be damaged when forcefully hit with sharp objects. Use a cutting board placed on top of the countertop to avoid damage. Avoid sliding heavy pots and pans or other heavy items across the countertop. Scratches and chips are difficult to repair and can void the manufacturer's warranty.